

QUALITY & FOOD SAFETY POLICY

At Menengai Oil Refineries, we strive to continuously improve the reputation of our edible cooking oil, edible cooking fat, soaps, detergents, sanitisers and all related products we produce and maintain consumer confidence in our brands. We are committed to the implementation of quality and food safety standards and practices. This responsibility lies with each of our employees that has direct influence on purchasing of raw materials, ingredients, manufacturing, packaging, storage, sales, marketing and dispatch of our products.

OUR COMMITMENT

We **WILL**:

- ◆ manufacture products that meet the highest quality and food safety standards.
- ◆ satisfy all applicable statutory, regulatory and mutually agreed customer requirements related to quality and food safety.
- ◆ ensure proper communication on quality and food safety requirements to principal stakeholders.
- ◆ establish, implement and maintain a quality and food safety management system in accordance with international standards, including but not limited to ISO 9001:2015 and ISO 22000:2018.
- ◆ regularly review quality and food safety policies, standards and procedures.
- ◆ set measurable quality and food safety objectives and targets and regularly review them to ensure continual improvement and compliance to all standards.
- ◆ establish a quality and food safety mindset and culture by developing technical skills, addressing the need to ensure competencies related to quality and food safety, increasing awareness, managing risk and in turn increasing levels of excellence in the organisation.



Onkar S. Rai,
Managing Director

MENENGAI OIL REFINERIES LTD,
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Name: QFSTL
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